

# TENANT AND LEASEHOLDER CONSULTATION GROUP MEETING NOTES

Wednesday 25 October 2006

## Present

Tony Bodgin	ECC	Mrs V Thompson	Hamlin Gardens
Steve Deakin	ECC	Mrs M Browning	Carlyon Close
Dave Smith	Performance & Projects Officer	Mrs B Woodger	Hamlin Gdns
Dean Eaton	Recycling Education/ Enforcement Officer	L Kaczanow	Widgery Road
Jenny Berry	ECC	Terry Anderson	Widgery Road
Sal Lancaster	Magdelen Gdns	Bob Halpin	Newtown
Alison Moore	BHL	Richard Ingram	Beacon Heath
Viv Phelps	Shilhay	Gladys Tyrrell	Globefield
Jim Swain	Shilhay	Joan Smith	Rennes House
Margaret Swain	Shilhay	Chris Symes	Beacon Heath
		Kirstine Symes	Redhills

## Apologies

Mrs Ann Parchot.

## Introduction

Tony Bodgin opened the meeting with a general introduction

## Performance Management – Dave Smith

Dave showed the group a written report showing various Performance Indicator (PI) data in the form of a half-year performance summary. This is the same report that is presented to the housing management team. After the discussion at the last meeting regarding which data would be useful to the group, more areas of the housing service have been added to the report in order to make the data presentation more meaningful. This will also be more acceptable to the Audit Commission. There is a possibility that the Housing Service could be inspected within the next 18 months.

Various pages of the report were selected for scrutiny and discussion.

When asked, Dave said he would provide a glossary for the many acronyms (for instance T&LCG is an acronym of Tenant and Leaseholder Consultation Group) used in the reports.

## Waste and Recycling – Dean Eaton

Dean showed a Power Point presentation to the group, which sparked a lively discussion.

Here are some facts which came out of the presentation: -

- ECC only collects the refuse.
- Devon County Council disposes of it.

- Most of the steel, aluminium, plastic and card collected gets recycled.
- Disposing of contaminated recyclable material cost £100,000 last year.
- Shredded paper is not recycled – it clogs the machinery.
- Glass is not collected – it breaks in the trucks and contaminates the recyclable waste collected in the truck.
- Glass can be recycled at specific glass recycle points.
- Contamination ruins everything in the bin.
- Devon only has 10 years of landfill space left.
- If all the aluminium in this country at present was recycled we could end the need to mine bauxite in South Africa.

The waste hierarchy is: -

1. Reduce
2. Re-Use
3. Recycle
4. Energy Recovery
5. Disposal to Land Fill

Note that disposal to landfill is and should be as the option of last resort.

#### Recycling Targets

Our targets are Europe led via the EC Landfill Directive which limits the biodegradable municipal waste sent to landfill.

By 2010 to 75% of that produced in 1995.

By 2013 to 50% of 1995 baseline

By 2020 to 35% of 1995 baseline

The 30% target for 2005/06 has already been reached by Exeter.

#### **Fun Day – Tony Bodgin**

Tony Bodgin showed a slideshow of photographs taken at the Tenants Fun Day held at the ISCA Centre on Saturday 29 July.

Unfortunately the weather was not kind and we had rain for most of the day. Even so, those who did attend had a good time.

The purpose of the day was to: -

Launch the new tenants website - [exetertenants.org.uk](http://exetertenants.org.uk)

Promote the timetable of the Modernisation Programme for Kitchens, Bathrooms Rewires and Re-roofing

Publicise the new 'Tenant Participation Agreement'

Encourage tenant involvement – introduce a change in the way we consult and involve tenants through the Tenant and Leaseholder Committee (TALC).

#### **TALC**

Jenny Berry is to lead a steering group to work on the programme of developing a formal city wide committee of elected representatives.

It is hoped that two members of the committee will be allowed to sit on the Scrutiny Committee.

The whole process will be published in future edition of Tenants News.

## **Tenants News**

The Resident Auditor Team (RAT) has criticised many aspects of the information provided by the Council, including Tenants News. As a result the publication will be revamped.

An editorial panel will be set up to oversee the process and edit future editions.

The people who put themselves forward for the panel are: -

- Sally Lancaster,
- Joan Smith,
- Allison Moore,
- Kirstine Symes and
- Gladys Tyrrell.

The group felt that at present Tenants News is produced for the benefit of the Council but it is hoped we can move away from the corporate style to a well designed more appealing format.

## **Next Meeting**

**Wednesday 13 December 7.00 – 9.00pm. Buckerell Lodge Hotel.  
This meeting will be the Christmas Special with wine, mince pies  
sandwiches etc.**

Any items for the agenda to Steve (265698) or Tony (265738).

## **IMPORTANT!**

Anyone requiring a taxi to attend the meeting should ring Z CARS directly and not the council.

This arrangement is **only with Z CARS** and will of course continue to be paid for by the council. **The telephone number for Z CARS is 422888**