

SHG Notes Monday 7 June

Introduction

Tony Bodgin opened the meeting with a general introduction. The layout of the room was discussed and it was decided that it was not suitable for holding meetings for the group.

Smoking in Common Rooms

The group, after discussion decided there should be a blanket ban on smoking in all the sheltered common rooms. The ban will also include people who hire the rooms for functions.

In areas where resident smokers use the rooms at present, they have agreed to go outside in order to smoke. In Bodley, for instance, 3 smokers who use the common room have agreed to go outside in order to have a cigarette.

Options Appraisal and the Independent Tenants Advisor

The group were informed that unfortunately Catherine Griffiths was unable to attend the meeting as originally planned.

Beginning next week everyone should be receiving lots of information directly from the Independent Tenants Advisor (ITA) including details of the Options Appraisal Roadshow.

This is a large van with sides that open up. Representatives of the ITA will be available to answer questions and pass on information to anyone who attends. The ITA will also attend coffee mornings at the various sheltered sites in Exeter to ensure that sheltered tenants who would have difficulty in attending the Roadshow do not miss out.

A leaflet entitled 'Your Future Your Choice' is to be sent out to all Exeter City Council Tenants and Leaseholders. A survey card on which to register your priorities for the future will be included for people to fill in and return.

Devon County Tenants Forum

The group were reminded that, as stipulated in the DCTF constitution, it was now time to re-elect the tenants representatives to serve on the forum and that this needed to be carried out before the AGM. A copy of the minutes for the last AGM were distributed to give the group some idea of what will be involved.

Following a debate, as to why there should be an election, the following names were proposed for election: -

Chris Symes- elected as representative
Gladys Tyrrell – elected as reserve.

The elected representatives will join with the representatives elected by the Sheltered Housing Consultation Group: -

Viv Phelps – elected as representative
Joan Smith – elected as reserve.

The two representatives to attend all meetings and the two reserves to alternate.

Monitoring Contracts

A handout showing the latest Maintenance Satisfaction Survey results, were circulated to the group.

A copy of the survey is included with these notes

The results page, showing percentages, is split into two – one side showing Signpost Services and the other showing Direct Services.

These survey results could be used to form the basis of the negotiations when the present re pair and maintenance contracts come up for renewal.

Tenants Training

The next training day organised by the Devon Tenant Participation Group (DTPG) has been given over to the Devon County Tenants Forum (DCTF) in order to facilitate their AGM.

The itinerary for the day was circulated to the group.

A copy of the itinerary is included with these minutes.

The people who expressed an interest in attending the AGM are: -

Chris Symes,

Viv Phelps,

Joan Smith,

Gladys Tyrrell,

Richard Ingram,

Alison Moore,

Terry Anderson.

Their names have been forwarded for the event.

Next Meeting

Wednesday 21 September 2004 - 7.00pm-9.00pm Committee Rooms A/B