

## NOTES OF A SHELTERED HOUSING CONSULTATION GROUP MEETING MONDAY 17 JULY 2006

### **Present: -**

Tony Bodgin	ECC	Mrs JE Welham	Aldens Road
Steve Deakin	ECC	Mr P Tait	Grandisson Ct.
Yvonne Trude	Senior Warden	Mrs S Lancaster	Magdelen Gdns
Enza Ameroso	Toronto House	Mrs S Bath	Nelson Close
Mrs V Parr	Southlands	Mrs Browning	Flowerpots
Mrs Chisholm	Southlands	Mrs Day	Flowerpots
Mrs Doyle	Southlands	Mrs G Tyrrell	Globefield
Mrs Trueman	Southlands	Mrs J Smith	Rennes House
Mrs Banwell	Southlands	Miss Martins	Nelson Close

### **Apologies: -**

Mrs Brown, Mrs Winham, Mrs S McCleod, Mr K Murray , Mrs P Stoneman, Mrs M Zelent, Mrs Kirby

### **Introduction**

Tony Bodgin opened the meeting with a general introduction and introduce Yvonne Trude the Senior Warden and Cathy Pelikan from Senior Voice.

### **Matters Arising**

- **Plymouth Representatives Visit:** -The delegation from Plymouth who attended the last meeting had a great time and really enjoyed their visit. There is the possibility of a return visit at some time.
- **Performance Indicators:** - Apologies were given because the information on Performance Indicators was not available at this time.
- **Update on Supporting People/Older Peoples Strategy:** - An inspector has still not been appointed. Some work has started but at this time we are not sure if the work will be completed on time.

### **Issues For the Senior Warden**

Various issues were raised by the group, among them: -

Sheltered Site Meetings – The group felt that these are held too late in the year to access funding in order to address any issues raised and asked if it would be possible to arrange two meetings per year for the sheltered sites.

Rennes house is to get its own newsletter which will be produced in conjunction with their warden.

### **Resident Auditor Project**

Two members of the group are on the resident Auditor team – Sally Lancaster and Joan Smith. The project team have been training with Debbie Hay since March and are now carrying out telephone repairs surveys as part of their training. The results of the surveys will be used to improve the service the council provides to tenants.

## **Tenant Participation Structure**

From 2007 the way the council consults with tenants will change.

The Tenant and Leaseholder Consultation Group will become TALC – the Tenant and Leaseholder Committee. This will be made up of elected representatives from six defined areas around the city, plus representatives from the various Tenants and Residents Associations and two elected representatives from the Sheltered Housing Consultation Group. It is hoped to have the new structure in place by April next year.

The new structure will be more democratic and representative of all Exeter.

## **Repairs Review**

There will be a meeting of the Repairs Review Stakeholder Group on 24 July

## **Tenants Website**

The website [exetertenants.org.uk](http://exetertenants.org.uk) is now live. The site contains information which tenants should find useful and has a section dedicated to sheltered tenants. This section contains various items including the minutes for past meetings and the Sheltered Tenants Handbook.

## **Devon Tenants Forum (DTF)**

Viv Phelps and Joan Smith both expressed the wish to step down as the Sheltered Tenants representatives on the DTF. Gladys Tyrrell and Sally Lancaster put themselves forward for the election of the new representatives.

A vote was held and Sally Lancaster was elected as the representative for the group with Gladys Tyrrell as reserve.

## **Moans and Groans**

Gardens – A bush has been left uncut to the side of Faraday House and needs trimming. This is also the case at Rennes house where bushes need trimming. There were also weeds growing in the paths around Rennes House.

## **Malcolm Pikesley**

It was announced to the group that Malcolm Pikesley would be retiring at the end of the month. Many of the group have had dealings with Malcolm over the years and the group wished him well in his retirement.

## **Next Meeting: Monday 23 October Buckerell Lodge Hotel 2.00 pm start.**

Anyone requiring a taxi should, as usual, phone ZCARS on Exeter 422888.

On the agenda next time: -

- Performance Indicators
- Participation & Involvement
- The Older Persons Strategy
- Repairs Performance
- Tenants Fun Day
- Resident Auditor Project
- If anyone has any issues they want raised at the next meeting please contact Steve Deakin on 265698, but make sure you allow enough time to organise a response.