

**On the funny side**

I enjoyed the jokes in CHATTERBOX. Here's one you might like. What did Henry VIII say to the bus conductor on his way to the Tower of London? A return for me but only a single for the missus. - Supplied by J Welham.

**Prize Quiz Winners**

The prize winners of the last quiz are as follows: -

**£20 first prize**

**Mrs D. Pengilly-Aldens Road**

**£15 Second Prize**

**Mrs J. Choules-Malvern Gdns**

**£10 Third Prize**

**Mrs A.J. Long-Bodley Close**

**Prize Quiz**

£20 1st prize , £15 2nd prize,  
£10 3rd prize.

Please complete the following sayings

- 1). A stitch in time.....?
- 2). Too many cooks..... ?
- 3). A bird in the hand.....?
- 4). Many hands make.....?
- 5). Look after the pennies and.....?
- 6). Manners maketh .....?
- 7). Many a slip twixt .....?
- 8). Empty vessels make.....?
- 9). A rolling stone.....?
- 10). Let he who is without sin.....?

(Answers on a post card to address shown by 26/11/04) Winner to be drawn on 6 December.

**Freepost Customer Comments and Compliments**

Tell us about the Housing Service you receive

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone \_\_\_\_\_

Improvements in the housing service have been identified in the Tenant Participation Compact. If you have not yet received your booklet, please let the TP Officer, Steve Deakin, know. He can be contacted on 265698

Help us to identify areas where we can improve the service we provide. If you have any comments to make about the service you receive or wish to express a view about an article in this newsletter, why not write in and let us know

I am happy to have my letter published:

(please circle) **Y / N**

The points I would like to raise are:-

(continue on a separate sheet if necessary)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

You could even get your letter published with a reply by the appropriate officer

Freepost EX123, Steve Deakin, Tenant Participation Officer, Community and Environment Directorate, Exeter City Council, Paris Street, Exeter, EX1 1RQ



Exeter City Council

Exeter City Council Sheltered Housing Consultation Group

**Newsletter**

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If you need to contact the housing services, decide which section your query will come under and telephone the appropriate number.

**Rents: 265329**

**Estate Management: 265032**

**Repairs: 265031**

**CHATTERBOX**

FOR CITY COUNCIL SHELTERED TENANTS

Issue

6

**Exeter Home Choice**

**Choice Based Lettings Scheme**

There is to be a change in the way properties are allocated by social landlords in Exeter.

From April 2005 officers will no longer allocate properties to the person at the top of the waiting list.

Instead people on the waiting list and existing tenants will bid for specific properties in areas where they wish to live.

This new initiative is part of the Choice Based Lettings scheme Exeter City Council is introducing and will be called 'EXETER HOME CHOICE'.

The new scheme will involve Exeter City Council and all the Housing Associations who operate in the Exeter area.

Under the new system vacant properties, whether local authority or Housing Association owned will be advertised. This will be similar to the way that Estate Agents advertise houses for sale.

The main difference between the old and new system is that applicants will have to actively apply for properties which suit their needs rather than waiting for a property to be allocated to them. The new scheme will also take into account the amount of time the person has been on the waiting list, which does not happen now.

When a property becomes vacant it will be put into one of three groups or bands. Anyone who has had their application accepted can apply for any dwelling which becomes available, in the banding they have been allocated.

There will be a deadline by which time all the applications must be in. Once the deadline has passed the applications will be sorted and the property allocated to the person who has the longest waiting time in their band.

Applicants will have the opportunity to bid for properties by phone, internet or by coming into the housing reception.

# BOGUS CALLERS Don't Get Caught Out



Remember - not all villains will be as easy to recognise as this one!

When you answer your door to anyone put the chain on first. Ask to see identification and check their details.

If you are in any doubt -

## DO NOT LET THEM IN.

Do not be afraid use the pendant system to contact control. They will be able to offer you advice or get you some form of assistance.

## Readers Letter

"I wonder if other *By Josie Welham*

tenants would like to know something I discovered last week?

The Metering Services on behalf of British Gas wrote to me instructing me to phone them to make an appointment for someone to call to check my Electric Meter. When I phoned I was told it is government ruling that everyones Electric Meter is checked for safety reasons every two years.

None of my friends, neighbours nor



my warden knew of this ruling so I was rather worried as to why I had been singled out.

All was revealed when the man called. When a meter is read it is always checked but as I nearly always read my own meter this meant whilst everyone else got their meter checked mine wasn't being done. This of course meant the metering services could get into trouble."

## AN ODE TO CHATTERBOX by Stella Bath

CHATTERBOX is here to stay.

And we must help it on its way.

It's for our good, right from the start.

The news it imparts—so near to our hearts.

With warnings here and suggestions there

(But it hasn't yet told us what to wear!!)

Advice it gives, which options to take?

Even a quiz for our brains to rake.

No wonder we listen for the postman to knock.

When he kindly delivers our own

CHATTERBOX.

# Home Contents Insurance Are YOU covered?

For a small weekly fee, which can be paid along with your rent, you can insure your home contents and protect your possessions.

The minimum sum you can insure for is: -

£6,000 for anyone over 60 receiving state retirement pension, and

£9,000 for anyone not receiving state retirement pension.

The proposal form is simple, and easy to complete. This can be obtained from the Housing Reception at the Civic Centre, from your Estate Officer or by contacting Steve Deakin on 265698.

## WELSH CAKES

Recipes supplied by  
**Mrs K Murray**  
**Grandisson Court**

### Ingredients:

- 1 lb Self Raising Flour
- 8 oz Butter or Margarine
- 6 oz Sugar
- 6 oz Currants
- 2 Large Eggs
- Milk if Required
- Pinch of Nutmeg

### Method:

Blend the nutmeg with the flour, add sugar and currants and bind with the eggs and milk to form a stiff paste. Roll out to  $\frac{1}{4}$  inch thick and cut into rounds. Bake in a moderately hot oven until suitably browned on each side. Sprinkle with sugar. Best eaten when warm.

## BARA BRITH

### Ingredients:

- 1 lb Self Raising Flour
- 1 lb Mixed dried fruit
- 2 Tablespoons warm marmalade
- 1 Egg (beaten)
- 6 oz brown sugar
- $\frac{1}{2}$  pint warm strained tea
- 1 teaspoon mixed spice

### Method:

Place the fruit and sugar in a mixing bowl and soak overnight in the strained tea. Sieve the flour and mixed spice and warm the marmalade. Add the flour, warm marmalade and beaten egg to the soaked fruit. Mix well, pour the mixture into a greased loaf tin. Bake for  $1\frac{1}{2}$  hours on gas mark 4, 180c 350f. Cool on a wire rack. Serve sliced and buttered.